

A|LVT Maintenance and Warranty

PROTECTION & MAINTENANCE

1. Protect the floor covering installation against dirt and other trades.
2. Do not allow traffic over the installation until at least 24 hours after work completion.
3. Do not wash the floor thoroughly with water before 30 days. Wipe with a well-wrung damp mop during the first month to allow adhesive to cure.
4. Temperature and humidity during and after the floor covering installation will have a direct effect on the drying time of the adhesive, therefore ensure that room temperature is kept at a minimum of 65°F (15°C) and relative humidity of no more than 65% for a period of at least 72 hours after the completion of work.
5. Daily removal of dirt and dust is essential to prevent particles from wearing the surface of resilient floors. Sweeping, dust mopping, and vacuuming (no beater bar or brush roll) are the recommended ways to remove soil and particles that can result in worn appearances. Never use vacuums with beater bars on A|LVT flooring.
6. Periodic wet cleaning will be necessary to help maintain the floor's beautiful appearance. Pre-vacuum (no beater bar) or dust mop before wet cleaning. Appropriate vinyl floor cleaning equipment and cleaning agents (neutral PH cleaners) are recommended from local distributors and supply companies. Always follow the cleaning manufacturer's instructions for damp mopping. When possible, expedite drying with air movers or fans.
7. Avoid using heavy or abrasive cleaners on A|LVT flooring, including, but not limited to: bleach, ammonia, steam, vinegar, or soap-based cleaners. Always test your cleaner in an inconspicuous area, or on an A|LVT sample piece reserved for testing, prior to applying.
8. Improper use or maintenance of A|LVT flooring will void our warranty.

WARRANTY

15 YEAR RESIDENTIAL/ 5 YEAR LIMITED COMMERCIAL WARRANTY FOR 12 MIL WEARLAYER

Our 15 year limited residential warranty/5 year limited commercial warranty for A|LVT means that for 15 years [for residential applications] or 5 years [for limited commercial applications], from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only. Claims for wear must show a minimum dime size area. High-heeled shoes, rolling carts, furniture and chairs without protective pads can damage the floor and are **not covered** by this warranty.

25 YEAR RESIDENTIAL/ 10 YEAR LIMITED COMMERCIAL WARRANTY FOR 20 MIL WEARLAYER

Our 25 year limited residential warranty/10 year limited commercial warranty for A|LVT means that for 25 years [for residential applications] or 10 years [for limited commercial applications], from the date of purchase, your floor will be free from manufacturing defects and will not wear through when installed and maintained according to instructions supplied with each carton. This guarantee applies only to the original end user and proof of purchase is required for all claims. The guarantee is for replacement or refund of the material only. Claims for wear must show a minimum dime size area. High-heeled shoes, rolling carts, furniture and chairs without protective pads can damage the floor and are **not covered** by this warranty.

A|LVT / SystemOne™ FULLY INTEGRATED SUPPLEMENTAL WARRANTY – UP TO 10 YEARS

SystemOne™ is a complete flooring installation solution backed by the most comprehensive full replacement warranty in the industry. ARDEX Americas, the leading manufacturer of high-performance substrate preparation products, and The W.W. Henry Company, one of the world's largest manufacturers of premium flooring adhesives combine to offer the SystemOne™ Total Solution providing the ultimate peace of mind for architects, specifiers, facility managers, building owners, contractors and flooring installation professionals. A|LVT recommends using the SystemOne™ complete flooring installation solution in conjunction with A|LVT vinyl tile to ensure a lasting and durable installation. PLEASE VISIT ARDEXAMERICAS.COM for more information regarding SystemOne™, applicable products, and warranty levels.